

29 October 2024

Reference: CASE20248756/CD

Tony Smith
Via email: als1969@me.com

Dear Mr Smith

We received your complaint about the NSW Police Force on 12 September 2024.

Some information about the Commission

The Commission is independent from the NSW Police Force.

We investigate complaints of serious police misconduct and also oversee the way that complaints are handled by police.

The law says that the NSW Police Force should manage most of the complaints made about police. This means that the Commission sends most complaints to the NSW Police Force for their action.

However, the Commission also reviews how police have handled these complaints to make sure that the police response is appropriate.

What we can't do

There are some types of complaint that we cannot investigate.

You can find more information about what we can and can't investigate
<https://www.lecc.nsw.gov.au/complaints/understand-what-you-can-report-to-us>.

Assessment of your complaint

We have read your complaint and decided that it does not have enough information to determine misconduct. This means we will not take any further action, and your complaint will be kept for information only.

If you want to provide more information

- Call us on 9321 6700
- Write to us with more information
- you can lodge a complaint with police directly at details below:

Customer Assistance Unit
1800 622 571

https://www.police.nsw.gov.au/online_services/providing_feedback/feedback_complaints_complaints_and_suggestions/feedback/how_to_lodge_a_complaint

Yours faithfully

A handwritten signature in black ink, appearing to be a stylized 'B' followed by a horizontal line.

pp. Team Leader, Assessments